



5420 Bay Center Dr, Suite 205  
Tampa, FL 33609  
1-866-769-1158

## **Provider Newsletter** **January 2011**

### New requirement!

Effective immediately, when you receive a service referral for a new Tango member, who receives adult day care, home delivered meals, respite, personal care, companion, chore, or homemaking, you must now fax the first week's service worksheet(s) or proof of service delivery to the designated Care Manager.

### CMS 1500 form

The current version (8-05) of the form must be used for billing. This form and instructions are included in this mailing. Contact your Provider Relations Specialist if you need assistance.

### How to get paid faster

Tango now offers Electronic Funds Transfer (EFT) payment. Contact your Provider Relations Specialist noted below to find out more!

### Provider Portal coming soon!

We will be offering a Provider Portal on our website allowing you to submit claims. This should be available by February 1, 2011. Details coming soon!

### New claims address

Tango Plan  
PO Box 3070  
Farmington, MO 63640-3823

Be sure to update your records to ensure claims are processed timely

### Tips for submitting a clean claim form

- **You must use 10 digit numeric Medicaid ID without the preceding FL as seen on referrals.**
- **Bill each month services on a separate claim form**
- **You must use the red & white CMS 1500 form or a clear, legible copy of the original form.**
- **If submitting a handwritten form, write LEGIBLY**
- **Include your NPI number, if applicable. Otherwise use your Tax ID and Medicaid Provider number if you have one.**

For assistance contact your Provider Relations Specialist at 1-866-769-1158 and extension listed below:

**Miami-Dade and Osceola counties: *Isabel Vizcon* ext. 41523**

**Palm Beach, Broward, Brevard, Orange counties: *Kathy Rupp* ext. 41527**

**Sarasota, Manatee, Pinellas, Seminole counties: *Ed Benson* ext. 41516**

**Pasco, Hillsborough, Hernando, Polk, Citrus counties: *Mike Crawford* ext. 41534**

**Lake, Marion, Duval, Alachua, Volusia counties: *Mike Raymond* ext. 41533**